NSIPS PROBLEMS

NSIPS - SCIND

- Issue: Strength code indicator (SCIND) does not distinguish between pending admin loss to strength & separated deserters.

- Discussion: Prohibits input in NSIPS for those on active duty. SCR submitted.

- Recommendation: NPC & NSIPS must come up with a SCIND for each case.

NSIPS – Admin Control of Deserters

- Issue: Deserters are admin transferred to NACIC GLAKES after 31 days. If deserter returns within 1 year, member must be transferred to previous UIC for action.

- Discussion: Loss/gain fields in NSIPS do not allow command PSD to process 1070/606. SCR submitted.

- Recommendation: Change NSIPS to allow page 6 to process for returned deserters.

NSIPS – Extensions

- Issue: Duplication of extensions.
- Discussion: Field is not able to delete or correct. SCR submitted.
- Recommendation: Align NSIPS-NES-DJMS(LOPG) to reflect extensions.

NSIPS - Reports

- Retain transmittal logs (RTL) do not always identify operator.

- Pending transaction report shows events sent to supervisor but NSIPS shows events already released.

- BUPERS 1080-11 does not show all transactions. Officer losses appear as miscellaneous NSIPS TACs and do not count in totals loss column.

NSIPS – Reports Cont.

- Pending transaction report does not show the effective date of the event. Supervisors must look at each item in the work list to identify what must be released.

- Prospective gain (PG) report shows members already gained or does not show personnel who have not reported.

NSIPS – Reports Cont.

- Transient tracking report – Purge button serves no purpose. Members stay on the report after transfer, discharge, or gain at new command. Members transferring UIC to UIC within the same PSD appear on both UICs transient tracking reports.

NSIPS – Reports Cont.

- Issue: Management reports.
- Reports difficult to use and waste reams of paper (the 1080 for a PSD with 1500 accounts was 190 pages). SCR submitted.
- Recommendation: Need reports broken out by clerks (number, type, and total rejects). Need report by whole PSD (number, type, total rejects).

Mitigations of RIR

- Issue: Mitigating RIR to previously held rate is problematic. PSDs enter data in NSIPS, get a reject, and send an NSIPS trouble ticket. NSIPS closes the ticket without resolution with the comment that information must be sent directly to PPAC.
- Recommendation: Provide guidance to PSDs.

Disparity Between NSIPS And Corporate

- Gains fail at core, but NSIPS has them in the correct command locally.

- Core does not show the loss but shows the gain.

- On-line NES gains for mobilization provide unsolicited feedback in NSIPS reports.

NSIPS – Gains Officer & Enlisted

- NSIPS shows correct UIC but corporate has the last command UIC.

- Gain processed but when gain picks up the ACC reflects 400 (PCS trf status).

- If the record is not in NSIPS the member must come back to process the gain.

NSIPS – Officer Gains/Accessions

- Personnel are showing in NES and OPINS as being held at their last command.

- Personnel are showing both OPINS and NES account open; NSIPS has the member as enlisted at last command, MMPA reflects member as officer.

NSIPS – Officer Gains/accessions

- Personnel are showing in NES but not in OPINS. NSIPS has member as enlisted at last command.

- Personnel are drawn in OPINS, dropped in NES, failed in OPINS (not in either). MMPA reflects member as officer.

- Core PERS/PAY correct, NSIPS unconverted.

NSIPS & Corporate Data

- Because the data is so corrupt, the SOP in detachments is to go to NES and OPINS to ensure what was entered and accepted in NSIPS has truly processed.

- Frustrating!

- Labor intensive !

- *But necessary to do the job right.*
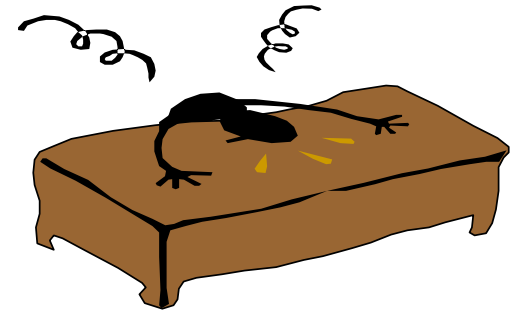
NSIPS -Trouble Tickets

- Trouble ticket system needs overhaul to meet needs of ACTIVE NAVY NSIPS users.

- Problems are fixed for individuals but underlying cause is not identified or resolved. NSIPS TT trying to serve active and reserves. Two tier TT organization adds yet another step to the process. Tier 1 of no value to field. Active field users must communicate with problem solvers.